

Terms & Conditions – PhotoStudioAI.uk

1. About PhotoStudioAI

PhotoStudioAI (“we”, “us”) provides online photo editing and retouching services. We are based in the United Kingdom and operate only online.

2. Our services

We edit photos that you (“you”, “client”) upload or send to us. We do not take the original photos ourselves. We only work on files you provide. Results are delivered digitally (for example by email, download link or messaging app).

3. Your responsibilities

By sending us a photo, you confirm that:

- you own the copyright in the photo or have written permission from the copyright owner to edit it;
- the photo does not break any law (for example, hate, abuse, illegal content, copyright infringement);
- if the photo shows other people, you have their permission to share it with us for editing.

You agree that you are responsible for any claims from third parties if this is not true.

4. Payments and pricing

Our prices are shown on PhotoStudioAI.uk or agreed in writing (for example by email or message).

Payment must usually be made in advance, using the methods we accept (for example PayPal or bank transfer).

Because our work is a custom digital service, once we have delivered the edited file, refunds are not normally available.

If you are unhappy with the result, please contact us within 7 days and we will try to offer a reasonable fix or adjustment.

5. Delivery times

We will give you an estimated delivery time before we start.

This is an estimate only. We are not responsible for delays caused by technical problems, email filters, or issues outside our control.

If we cannot complete the work, we may cancel the order and refund any payment you have made for that specific job.

6. Use of edited images

You keep the copyright in your original photo.

By editing the image, we create an edited version which is also our creative work.

When you pay for the service, we grant you a non-exclusive, perpetual licence to use the edited image for your personal and/or business use, unless we agree otherwise in writing.

You may not claim that you created the edit yourself or resell our editing as your own service.

7. Our portfolio and social media

We will only use your edited photos in our portfolio, website, or social media if you have clearly given us permission (for example by ticking a consent box or confirming in writing).

You can withdraw this permission at any time by contacting us. After you withdraw consent, we will stop using your image in new materials and will remove it from our own channels where reasonably possible.

8. Data storage and file retention

We store your files only for as long as needed to complete the work and deal with any questions.

Unless we agree otherwise, we aim to delete your original files within 30 days after final delivery.

Backups may remain for a limited technical period before they are overwritten.

9. Limitation of liability

To the maximum extent permitted by law, our total liability to you for any claim arising out of our services is limited to the total amount you paid us for the specific job that the claim relates to.

We are not liable for any indirect or consequential loss, such as lost profits, lost opportunities, or loss of reputation.

Nothing in these Terms limits our liability for death or personal injury caused by our negligence, or for fraud.

10. Changes to these Terms

We may update these Terms from time to time.

The version that applies to your order is the version published on PhotoStudioAI.uk at the time you place the order or that we send you in writing.

11. Governing law

These Terms are governed by the laws of England and Wales.

Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.